

# **QUALITY POLICY STATEMENT**

## **OUR BUSINESS**

Founded in 1983, Anglo Printers Ltd is a Graphic Design, Litho, Digital & Wide Format printing operation based in the historic town of Drogheda in County Louth. The business has been driven by a revolution in technology, software and machinery in the last decade, and our young, dynamic and focused print management team is among the front-runners in the Irish Print Industry.

In the years since its inception, Anglo Printers has grown from a humble organisation to one of the leading players in commercial printing in Ireland. The core business of the firm centres on commercial lithographic, digital and wide-format printing, on a vast and formidable range of lithographic printing presses, digital print production engines, and wide format print devices.

Our Policy Manual and associated procedures describe how the Anglo Printers processes are designed to ensure that customers' requirements are recognised and that consistent and uniform control of these requirements is adequately maintained in accordance with applicable statutory and regulatory requirements.

### OUR CORE PRINCIPLES

Our overall objective is to continue to provide print solutions in response to our clients' requirements using the most efficient and innovative print technologies available. Anglo Printers is fully committed to managing our operations to the highest possible standards and in accordance with the requirements of the ISO 9001:2015 Standard.

#### OUR STAFF

Our activities are managed by experienced and trained personnel, who receive every support from management in order to fulfil their responsibilities towards good quality workmanship and achievement of objectives and targets. We continually strive to meet the demands of our customers wherever possible, without compromising company policy or stated quality objectives and statutory/regulatory requirements.

#### QUALITY MANAGEMENT

We have established a Quality Management System and aim to achieve the following objectives:

- To implement systems and procedures to facilitate continual improvement within the Anglo Printers Management System and all aspects of our operations and the development of our business.
- To ensure that our company is customer-focused and responds to the needs and expectations of our customers.
- To ensure that our services are continually reviewed, improved and diversified.
- To continually evaluate new technologies and printing techniques in the current marketplace to ensure our competitive advantage.
- To ensure that we maintain a well trained and customer-focused workforce that continue to deliver the customer requirements on time and within budget.
- To ensure that this policy is understood, implemented and maintained by all persons working for and on behalf of Anglo Printers.
- To continue to innovate and increase efficiencies, precision and accuracy by working closely with our clients and independent third party institutions.
- To continue produce excellent print products for our customers, maximising the use of Energy sources which are natural and renewable in that production process.

We will publish the Quality Policy internally and communicate it to all employees. We will post the policy on our website, and will provide copies to interested parties on request.

21st November 2023

Padraic Kierans Managing Director

Date